



AV Field Engineer Position

Digital Systems & Integration is a Chicago-based Audio-Visual & Smart Home technology service business, offering everything our residential and commercial clients need to be in control of their surroundings with complete intelligent automation. We offer design, build, and consulting services for AV, Lighting, Climate Control, Window Treatments, Home Theater, Surveillance, and Network Systems.

About the Opportunity

We are currently seeking a technically adept team player to join our growing team. The AV Field Technician works as part of a team to deliver exceptional service to our customers. The ideal candidate has experience with low voltage systems, enjoys problem solving and has a commitment to continuous learning in an industry that is complex and ever-changing.

Responsibilities

- Install wire, components, and cabling in both new and existing construction
- Troubleshoot and repair newly installed and existing custom AV and other technology systems
- Program universal remotes, alarm systems and control systems
- Install and configure projectors, televisions, amplifiers and control equipment
- Meet with clients to review system features and usability
- Travel to client residential or commercial locations in and around the Chicago area
- Complete ongoing personal technical training on product functions and installation techniques
- Comply with state and OSHA laws, company policies and recommended procedures

Position Requirements

- Experience in audio/video or related field
- Basic building construction knowledge
- Working knowledge of computers and networking principles
- Effective verbal communication skills to quickly build relationships with clients
- Ability to analyze problems and develop and implement complex, multi-device solutions
- Strong attention to detail and thoroughness to ensure customer satisfaction

- Strong technical aptitude along with the ability to learn new systems and processes quickly
- High level of self-motivation to complete assignments and continuous learning with minimal supervision
- Ability to lift 50+lbs
- Ability to work effectively as part of a team

Desired Experience

- Proficient with low voltage systems including a/v wiring, video displays, proper cable routing, tools, termination and troubleshooting
- Working knowledge of Control4, Savant, Crestron or RTI
- A/V rack building
- Understanding of data networks including WAN/LAN, DHCP, switching/routing, WiFi, topologies and various protocol standards
- Familiarity with home theater principles
- Security and surveillance system installation and programming

Education

- High School Diploma or equivalent required
- Some college or specialized courses in electronics, engineering, AV or construction strongly preferred.

Compensation and Benefits

This position offers a competitive annual salary of \$60k - \$90k depending on experience, along with a full benefit package including:

- Health and Dental Insurance
- Paid Time Off
- Paid Holidays
- 401K Plan
- Company provided vehicle
- Cell phone reimbursement
- Commission/bonus potential
- Exciting, start-up culture